



Combat Aged Care Workforce Shortages with
Our Proven Training Solution



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Address Workforce Shortages with Our Proven Aged Care Training Program

Facing critical workforce shortages in Residential Aged Care and Home Care?

Our innovative program, delivered in partnership with Groworx and ITeC Academy, offers a reliable solution to meet your staffing needs. This initiative has successfully mitigated the workforce challenges experienced by the IRT Group in recent years, earning widespread acclaim from residents, families, and colleagues by bringing in 154 new staff members through this program.

Centered around training suitable, English-speaking candidates from the Philippines in the CHC33021 Certificate III in Individual Support, our program consistently delivers well-trained, compassionate, and capable employees who quickly become independent on shift. With their well-developed skills and caring nature, these employees have significantly improved care outcomes for aged care providers and residents, proving the effectiveness of our approach. These individuals are eager to live and work in Australia and have demonstrated exceptional dedication and loyalty as employees.

How We Make It Happen

Our training program is both rigorous and comprehensive. We start with 14 weeks of virtual training, conducted in groups of 25, where students based in the Philippines receive instruction from our expert Australian trainers. Practical skills are honed in a simulated environment, ensuring that students are well-prepared for real-world care scenarios. During this phase, students complete all knowledge-based assessments.

Upon arrival in Australia, participants engage in classroom-based activities and assessments, including First Aid, handwashing, communication role plays, and manual handling. The program culminates in a minimum of 120 hours of work placement within a residential aged care and/or home care environment, where students apply their skills under the observation of an approved RTO Assessor.





The Training

COURSE OVERVIEW

CHC33021 - Certificate III in Individual Support (Ageing)

The CHC33021 – Certificate III in Individual Support (Ageing) course, offered through ITeC Academy, is designed to equip students with the essential skills and knowledge required to excel in aged care settings. This comprehensive course covers key areas such as person-centered care, support for individuals with diverse needs, and effective communication within a healthcare environment.

Core Units

CHCCCS031	Provide individualised support.
CHCCCS038	Facilitate the empowerment of people receiving support.
CHCCCS040	Support independence and wellbeing.
CHCCCS041	Recognise healthy body systems.
CHCCOM005	Communicate and work in health or community services.
CHCDIV001	Work with diverse people.
CHCLEG001	Work legally and ethically.
HLTINF006	Apply basic principles and practices of infection prevention and control.
HLTWHS002	Follow safe work practices for direct client care.

Elective Units

CHCAGE011	Provide support to people living with dementia.
CHCAGE013	Work effectively in aged care.
CHCPAL003	Deliver care services using a palliative approach.
HLTAID011	Provide First Aid.
CHCAGE007	Recognise and report risk of falls.
CHCCCS036	Support relationships with carer and family.

What Aged Care Providers Can Expect From Overseas Workers Completing This Program

Overseas workers who complete this course are thoroughly prepared to integrate seamlessly into your aged care facility. They receive training that emphasises both theoretical knowledge and practical skills, ensuring they are ready to provide high-quality care from day one. Here's what you can expect from these employees:

Competency and Confidence: Graduates are trained to deliver person-centered care, ensuring that each resident's individual needs and preferences are met with dignity and respect. Their education includes a strong focus on fostering independence and improving the quality of life for residents.

Quick Adaptation to the Workplace: Thanks to the practical training components, including simulated environments and hands-on work placements, overseas workers are well-versed in the day-to-day tasks required in aged care facilities. They are quick to adapt and become independent on shift, minimising the learning curve.

Effective Communication Skills: Communication is crucial in aged care, and our course places significant emphasis on developing strong interpersonal skills. Graduates are equipped to interact effectively with residents, families, and colleagues, ensuring smooth operations and high-quality care.

Cultural Sensitivity and Compassion: Understanding the diverse backgrounds of residents is a key component of our training. Overseas workers are trained to approach care with cultural sensitivity, compassion, and a deep commitment to enhancing the well-being of those in their care.

Regulatory Compliance: The course ensures that all graduates are familiar with and adhere to Australian health and safety regulations, including manual handling, infection control, and workplace health and safety standards. This compliance is vital for maintaining a safe and supportive care environment.

By choosing to employ overseas workers who have completed the CHC33021 Certificate III in Individual Support at ITeC Academy, aged care providers can expect to bring on board well-prepared, competent, and compassionate individuals who will make a positive impact on the lives of their residents and contribute to the overall success of their facility.



ITeC Academy's mission is to deliver high-quality training services that empower our students to embark on and advance in robust careers within strong industries.

www.itecademy.edu.au
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Groworx brings you skilled international Healthcare workers that are ready to contribute and improve your Healthcare delivery service.

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